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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA COMMISSION DIRECTIVE

ADMINISTRATIVE MATTER MOTOR CARRIER MATTER		DATE DOCKET NO.	September 11, 2019 2019-260-E					
UTILITIES MATTER	✓	ORDER NO.	2019-652					
THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.								

SUBJECT:

<u>DOCKET NO. 2019-260-E</u> - <u>Charles Hawkins, Complainant/Petitioner v. Duke Energy Carolinas, LLC, Defendant/Respondent</u> - Staff Presents for Commission Consideration Duke Energy Carolinas, LLC's Motion to Dismiss.

COMMISSION ACTION:

As background, this is the fourth complaint filed by Mr. Hawkins in the past twelve months. The three prior complaints were each dismissed. On Monday, September 9, 2019, Mr. Hawkins filed an additional statement related to this matter, in apparent response to Duke's Motion to Dismiss and attached affidavit submitted by Duke employee Pam Howze. Pursuant to Commission Regulation 103-829(A), Mr. Hawkins' response to DEC's Motion to Dismiss was due no later than August 29, 2019 (i.e., ten days following service of the motion.) Even if the Commission were to consider Mr. Hawkins' out-of-time filing, it does not change the relief Mr. Hawkins seeks in this newest complaint.

In the Complaint, Mr. Hawkins seeks replacement of Ms. Howze as his account representative, and seeks for the Commission to "Set up payment arrangement so I can maximize my opportunity with the assistance agency." Mr Hawkins fails to specify any violation of Commission rule or regulation by the utility upon which relief can be granted, and his request for a "payment arrangement" has already been provided numerous times over the past year. I move that we dismiss Mr. Hawkins's Complaint.

PRESIDING:	<u>Randall</u>				SESS	SION: R	<u>Regular</u>	TIME:	2:00 p.r	n.
	MOTION	YES	NO	OTHER						
BELSER		✓								
ERVIN		✓								
HAMILTON		✓								
HOWARD	✓	✓								
RANDALL		✓								
WHITFIELD		✓								
WILLIAMS		✓								

(SEAL) RECORDED BY: <u>J. Schmieding</u>

